



2024



FOUNDED IN 1982



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Financial Security Statement

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all rights applying to packages; Hythe & Waterside Coaches Ltd, Trading as Waterside Tours will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Hythe & Waterside Coaches Ltd, Trading as Waterside Tours have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Hythe & Waterside Coaches Ltd, Trading as Waterside Tours are members of the Bonded Coach Holiday Group, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the members Insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to <https://www.abtot.com/bch-abtot-members-directory/> or telephone 020 7065 5316 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at **The Package Travel and Linked Travel Arrangements Regulations 2018** (legislation.gov.uk)



MESSAGE FROM THE DIRECTOR

Once again, we would like to say a huge thank you to all our customers who continued to join us throughout the year for our holidays, day excursions and private hire. Your loyalty and support, coupled with valuable feedback has helped us put together this year's collection of holidays which we hope provides something for everyone.

We endeavour to offer superb value for money whilst providing high quality hotels with detailed and attentive itineraries. Our principal focus is to deliver the best service possible from the moment you book to the very end of your holiday with our friendly, efficient and knowledgeable team of booking staff, drivers & managers. We also continue to strive to keep our vehicle standards high with vigorous maintenance checks, where our customer's safety and comfort is always our foremost priority

So, whether you have travelled with us before or it's your very first time, we will provide that personal touch, go that extra mile and aim to give you a truly memorable holiday.

Let's make memories together!

Jackie

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UK AND CONTINENTAL HOLIDAYS 2024

DATE	DURATION	DESTINATION	PRICE	S/S	PAGE
5TH FEBRUARY	5 DAYS	YORK	£345.00	£115.00	6
12TH APRIL	4 DAYS	DUTCH BULBFIELDS	£425.00	£POA	7
15TH APRIL	5 DAYS	TORQUAY AND DARTMOOR	£449.00	£POA	8
13TH MAY	5 DAYS	RAILWAYS OF THE RHINE	£710.00	£169.00	9
20TH MAY	5 DAYS	JERSEY IN STYLE	£575.00	£165.00	10
27TH MAY	5 DAYS	GLORIOUS GOWER AND TENBY	£575.00	£105.00	11
9TH JUNE	7 DAYS	BEST OF BOTH WORLDS GREYNA	£765.00	£189.00	12
11TH JULY	5 DAYS	CHESHIRE PEAKS	£530.00	£119.00	13
4TH AUGUST	5 DAYS	BRECON BEACONS	£549.00	£55.00	14
7TH SEPTEMBER	8 DAYS	LAKE MAGGIORE	£1049.00	£199.00	15
22ND SEPTEMBER	7 DAYS	KILLARNEY	£865.00	£149.00	16
27TH SEPTEMBER	3 DAYS	LONDON	£275.00	£175.00	17
7TH OCTOBER	5 DAYS	ROMANTIC JOURNEYS OF NORFOLK	£559.00	£120.00	18
18TH OCTOBER	4 DAYS	BLACKPOOL	£325.00	£POA	19
28TH OCTOBER	5 DAYS	LAKE DISTRICT TURKEY AND TINSEL	£575.00	£POA	20
4TH NOVEMBER	5 DAYS	PAIGNTON TURKEY AND TINSEL	£469.00	£POA	21
TBC	TBC	DISNEY	£POA	£POA	22
22ND NOVEMBER	3 DAYS	LONDON	£335.00	£225.00	23
29TH NOVEMBER	4 DAYS	VALKENBURG CHRISTMAS MARKET	£515.00	£145.00	24
3RD DECEMBER	3 DAYS	THURSFORD	£340.00	£89.00	25
8TH DECEMBER	4 DAYS	LILLE CHRISTMAS MARKET	£450.00	£60.00	26
23RD DECEMBER	5 DAYS	CHRISTMAS	£730.00	£150.00	27
30TH DECEMBER	4 DAYS	NEW YEAR	£525.00	£POA	28

PICK UP POINTS

HOLBURY :

Mill Pond
Teachers Roundabout
Foxcroft
Whitefield Road Bus Stop
Rollestone Road (Hobson Way)

FAWLEY:

Fawley Square (Falcon Side)
Pentagon

BLACKFIELD:

Heather Road Bus Stop
Blackfield Bus Stop
Priestcroft
Kennels

HOLBURY:

K.F.C
Lime Kiln Lane Bus Stop

DIBDEN PURLIEU:

Netley View Bus Stop
Butts Ash Bus Stop
Gleneagles
St. Andrews Church
Mullins Lane Roundabout

HYTHER:

Opposite the Croft
Langdown Bus Stop
Shell Garage

DIBDEN:

Drapers Copse
Claypits (Cabot Drive)
Church Farm

MARCHWOOD:

Bulls Stores
Marchwood Church

TOTTEN:

Rushington Roundabout Bus Stop
Batts Corner
Anytime Fitness
Testwood Club
Testwood Co-op
Testwood Motors (Breeze Van)

ADDITIONAL PICK UP POINTS (HOLIDAYS ONLY)

HIGHCLIFFE:

Hinton Oak

NEW MILTON:

Housemartin

EVERTON:

Hyundai Garage

PENNINGTON:

Foxpond

LYMINGTON:

Old Hospital

BROCKENHURST:

Triangle

LYNDHURST:

The Crown

ASHURST:

The Garage

SOUTHAMPTON:

Iceland
(Shirley Precinct)

Back of Mayflower
(Central Station Railway Station)

EASTLEIGH:

Eastleigh Job Centre Plus

WINCHESTER:

Winnall

**PERSONAL PICK UPS CAN BE
ARRANGED AT A SMALL COST
PLEASE ENQUIRE**

MONDAY 5TH FEBRUARY 2024

5 DAY TOUR – YORK

2* HOTEL – QUEENS HOTEL



INCLUDED IN COST: BED & BREAKFAST, DINNER, TEA/COFFEE AFTER DINNER, ENTRANCE TO WENSLEYDALE CREAMERY, ENTRANCE TO HAREWOOD HOUSE, JOURNEY ON THE CITY CRUISE YORK.

Day 1: Travel to the hotel which is situated on the banks of the **River Ouse**. The **Queen's Hotel** is perfectly located, you can just step out into a world of history and explore all York has to offer.

Day 2: After breakfast, we embark on a scenic drive, through the beautiful countryside of the **Yorkshire Dales**. Visiting the town of **Hawes** and the **Wensleydale Creamery**, where you will be able to taste the wonders of the incredible products they have. We will then make our way to the **Ribblehead Viaduct** before returning back to the hotel.

Day 3: This morning we embark on a journey on the **City Cruise, York**. Experience scenic River Ouse views and spot many famous city landmarks. We then make our way to **Harewood House** with its stunning interiors, beautiful gardens and remarkable views. We enjoy lunch before we're free to explore the rolling landscapes, an impressive art collection, renaissance masterpieces, exquisite Thomas Chippendale furniture, 100 acres of award-winning gardens and a renowned lakeside Bird Garden, Harewood offers plenty to see.

Day 4: Enjoy a full day discovering what **York** has to offer. You could explore the cobbled streets of the Shambles, the magnificent York Minster and a host of museums including the National Railway Museum, The Castle Museum and York's Chocolate Story.

Day 5: Return to the Waterside.



PRICE: £345.00 SINGLE SUPPLEMENT: £115.00

FRIDAY 12TH APRIL 2024

4 DAY TOUR – DUTCH BULBFIELDS

4* HOTEL – FLETCHER HOTEL, LOOSDRECHT



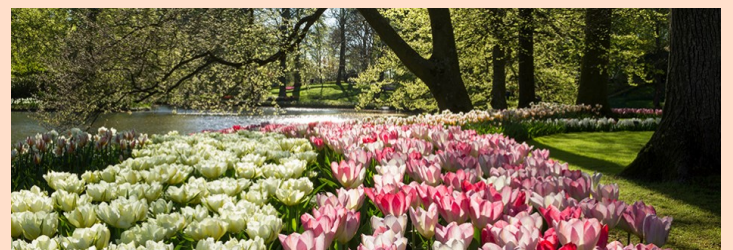
INCLUDED IN COST: FERRY CROSSING FROM DOVER TO CALAIS AND RETURN, BED AND BREAKFAST (HOT AND COLD), ENTRY TO KEUKENHOF.

Day 1: Travel via the Eurotunnel across France and Belgium into **Holland** as we make our way to **The Fletcher Hotel-Restaurant, Loosdrecht, Amsterdam**. Due to the great location of the modern hotel at the shore of the **Loosdrechtse Plassen** it is the perfect spot for a getaway. The hotel is surrounded by beautiful nature where you can spend hours of walking and cycling.

Day 2: Visit to **Keukenhof Gardens**, arguably the most beautiful spring garden in the world. The 80-acre site features a dazzling display of tulips, narcissi, daffodils and hyacinths, to name but a few. In the indoor pavilions, you can find a permanent orchid display and the largest lily parade in the world. Why not take a trip on the "Whisper Boat" around the gardens (supplement applies).

Day 3: After breakfast we will take a trip to **Amsterdam** where there will be free time to explore the capital city, you could visit the historic city centre's Dam Square and see the Royal Palace or visit De Nieuwe Kerk to view the exhibitions that draw hundreds of thousands of visitors each year.

Day 4: Return to Waterside via Eurotunnel. En route we shall travel along the coast with spectacular views stopping in the border town of **Sluis**.



PRICE: £425.00 SINGLE SUPPLEMENT: £POA

MONDAY 15TH APRIL 2024

**5 DAY TOUR – TORQUAY AND
DARTMOOR DELIGHTS**

3* HOTEL – THE HEADLAND HOTEL



INCLUDED IN COST: 4 NIGHTS HALF BOARD, TEA/COFFEE AND BISCUITS ON ARRIVAL, PORTER SERVICE, FULL ENGLISH BREAKFAST, 3 COURSE DINNER, RIVER EXE CRUISE AND TRAIN RIDE, A GUIDE WILL BE ARRANGED FOR A FULL DAY EXCURSION.

Day 1: Travel to **Torquay**.

Day 2: Travel north for a visit to **Exmouth** and enjoy a delightful cruise on the **River Exe** followed by a scenic rail journey. Exmouth is a lively town with 2 miles of golden sands where the Exe meets the sea. Exact details of the itinerary will be provided once tide times are available.

Day 3: A local guide will join the group for a full day excursion through the beautiful scenery of **Dartmoor**. Guides will have their preferred routes and stopping points but the tour will include the ancient market town of **Tavistock**, an opportunity to view **Buckfast Abbey** (cost not included) and hopefully views of the lovely wild ponies for which Dartmoor is famous.

Day 4: A day at leisure. For those wishing to spend time in **Torquay**, the hotel offers a transfer service for guests. Please ask us for further details, if required.

Day 5: Return to the Waterside via Sidmouth and Seaton.

The Headland Hotel, Torquay

This gracious hotel was built as a home for the Russian royal family and is located on the headland of Meadfoot Bay, a short drive from the centre of Torquay. The elegant restaurant overlooks the hotel's gardens and has impressive sea views.

Ground floor or close to lift rooms available.



PRICE: £449.00 SINGLE SUPPLEMENT: £POA

MONDAY 13TH MAY 2024

**5 DAY TOUR – RAILWAYS OF THE
RHINE**

4* HOTEL – EBERTOR BOPPARD



INCLUDED IN COST: P&O CROSSING DOVER TO CALAIS, BED AND BREAKFAST, DINNER, WELCOME GLASS OF WINE ON ARRIVAL, STANDARD ROOMS HAVE WALK IN SHOWERS, 2 TRAIN RIDES AND 1 CIRCULAR CRUISE, FREE TIME IN KOBLENZ.

Day 1: We arrive at the hotel in time for dinner.

Day 2: River Rhine Cruise & Drachenfelsbahn

Today we spend some free time in **Boppard** before a one-way river cruise upstream through the northern section of the UNESCO protected Upper Middle Rhine Valley, to **Oberlahnstein**, where we continue by coach to **Königswinter**, a historic Rhine Valley town located at the foot of the **Siebengebirge Hills**. Here we join the **Drachenfelsbahn**, Germany's oldest cog railway for a return journey, covering a height difference of 220 metres. At the top we see the ruined medieval **Drachenfels ('dragon's cliff') Castle** with great views across the River Rhine. After our time in Königswinter, we return to our hotel by coach

Day 3: Cochem & Moselle Cruise

This morning we head to the **Moselle Valley** and the riverside town of **Cochem**. We embark on a circular cruise along the **Moselle River** enjoying views of the 11th century Gothic masterpiece **Reichsburg Castle** and the surrounding vineyards. After our cruise, we spend the rest of the day in Cochem at leisure, giving us time to explore the old Town.

Day 4: Vulkan Express & Koblenz

Today we travel to **Brohl** for a journey on the **Vulkan Express**, a unique narrow gauge railway. The line meanders up through the **Brohl Valley** into the **Eifel Hills**, with its dramatic rock formations from volcanic activity. The 11 mile journey which opened in 1901 takes 90 minutes as the locomotives reach a speed of 20 kilometres, climbing around 1,310 ft! This afternoon we continue to **Koblenz** for some free time. Situated where the Rhine and Moselle rivers meet, options here include the cable car over the Rhine to the Ehrenbreitstein Fortress, the second largest preserved fortress in Europe, Alternatively, the historic Old Town of Koblenz has plenty to offer.

Day 5: After breakfast, we begin our journey home.

PRICE: £710.00 SINGLE SUPPLEMENT: £169.00

MONDAY 20TH MAY 2024

5 DAY TOUR – JERSEY IN STYLE

3* HOTEL – MERTON HOTEL



**INCLUDED IN COST: HIGH SPEED FERRY CROSSING AND RETURN,
3 COURSE CARVERY DINNER WITH TEA/COFFEE, FULL ENGLISH BREAKFAST,
HOTEL TRANSFERS, ISLAND TOUR OF JERSEY.**

Merton Hotel, Jersey

The Merton is a popular hotel with many resort-style facilities, including the Merton Leisure Club and Aquadome, with indoor and outdoor swimming pools and a choice of lounge / bar areas.

Lift available



Day 1: Join Condor Ferries' 'Condor Liberation' - the high speed ferry to Jersey going from Poole. You will meet a local meet and greet on arrival and transfer to the hotel.

Day 2: Experience **Jersey's** beautiful coastline on a full day 'Round The Island' excursion. Enjoy the mild climate and surrounding **Atlantic Ocean** which dominates the landscape with majestic cliffs, sandy beaches and rocky coves.

Day 3: A Day at leisure in Jersey. Jersey has a convenient 'Hop On Hop Off' bus system which can be used for independent travel around the island to visit attractions such as the world famous Durrell Wildlife Park or the fascinating Jersey War Tunnels (local charge applies).

Day 4: Enjoy time at leisure in **St Helier**, a pleasant 15 minute stroll from our well located hotel.

Day 5: Return home on Condor Ferries crossing back to Poole and then back to the Waterside.

PRICE: £575.00 SINGLE SUPPLEMENT: £165.00

MONDAY 27TH MAY 2024

5 DAY TOUR – GLORIOUS GOWER AND TENBY

4* HOTEL – DIPLOMAT HOTEL



INCLUDED IN COST: 4 NIGHTS HALF BOARD IN LLANELLI, TEA/COFFEE AND BISCUITS ON ARRIVAL, PORTER SERVICE, FULL WELSH BREAKFAST, 3 COURSE DINNER WITH CHOICE, 1 X WELSH THEMED DINNER, ADMISSION TO NATIONAL BOTANIC GARDEN OF WALES, CREAM TEA OR WELSH CAWL, TOUR OF THE GOWER PENINSULA.

Day 1: Travel to **Carmarthenshire** via the impressive **Brecon Beacons**.

Day 2: Today is a full day in **Tenby**, known for its warm atmosphere and fine Victorian houses. Take time to experience the harbour or relax and unwind on one of the three fantastic beaches.

Day 3: Begin the day at the **National Botanic Garden of Wales**, nestled in the **Tywi Valley**. The garden combines themed displays, rolling parkland and secluded woodland. The award winning Great Glasshouse is home to a profusion of rare, fragrant, exotic and even spooky plants. We then continue to **Carmarthen**, one of Wales' oldest towns before returning to the hotel.

Day 4: Enjoy the beautiful scenery of the **Gower Peninsula** and **The Mumbles**, an area renowned for its sandy beaches. Visit the **Gower Heritage Centre** in a converted water mill where a guide will join the coach for a tour of the peninsula's highlights before returning for a cream tea or Welsh Cawl and tour of the mill. Then you will have the afternoon at leisure in **Swansea**.

Day 5: Return to the Waterside.



PRICE: £575.00 SINGLE SUPPLEMENT: £105.00

SUNDAY 9TH JUNE 2024

**7 DAY TOUR – BEST OF BOTH
WORLDS GRETNA**

4* HOTEL – GRETNA HALL HOTEL



INCLUDED IN COST: 2 OVERNIGHT STAYS IN PRESTON, 4 NIGHTS IN GRETNA, TEA/COFFEE AND SHORTBREAD ON ARRIVAL, FULL DAY GUIDED TOUR IN CUMBRIAN SOLWAY FIRTH AREA, ADMISSION TO DEVILS PORRIDGE MUSEUM, HALF DAY GUIDED TOUR AT SCOTTISH SOLWAY FIRTH, CRUISE ON LAKE ULLSWATER, ADMISSION TO LOWTHER CASTLE & GARDENS.

Day 1: Begin the journey to the Gretna Hall Hotel via a 1 night stay in **Preston** arriving in time for dinner.

Day 2: Travel via a scenic route to the **Gretna Hall hotel**, where you will be greeted with Tea/Coffee and shortbread. You will have time to refresh, take in the views and get ready for a 3-course dinner.

Day 3: After a Scottish breakfast we have a guided tour of 'Secret Solway' in **Cumbria**. With dramatic views across the water, take in the fortified medieval sites and the local history of Solway coastal towns and villages. After, there is time at leisure in the seaside location of **Silloth**, followed by a scenic drive along the coast to the once important shipbuilding town of **Maryport**. On return savour the distant views of the **Cumbrian Lake District Fells** and **Scottish hills**.

Day 4: Today we travel to the **Devil's Porridge Museum**, commemorating H.M. Factory, Gretna, the largest munitions factory in the world during the First World War, the museum also brings to life the Solway Military Coast during the Second World War and beyond. Meet your guide for an afternoon tour taking in the Scottish side of the Solway estuary. There will also be a visit to **Annan harbour**, once a busy ship building site and a historic stepping off point for Scottish people emigrating to the USA and Canada in the 1800s.

Day 5: A glorious drive this morning to **Lowther Castle and Gardens**. The castle was built in 1806 and was once home to an array of treasures from around the globe. The exhibition tells the story of the Lowther family and its 850 year history in vivid detail. The afternoon includes a short journey to **Glenridding** for a relaxing cruise on **Lake Ullswater**.

Day 6/7: Homeward journey via the **Holiday Inn Preston**.

PRICE: £765.00 SINGLE SUPPLEMENT: £189.00

THURSDAY 11TH JULY 2024

5 DAY TOUR – CHESHIRE PEAKS

4* HOTEL – PARK ROYAL HOTEL, WARRINGTON



INCLUDED IN COST: TEA AND COFFEE ON ARRIVAL, 4 NIGHTS HALF BOARD, BUFFET BREAKFAST, THREE COURSE CHOICE DINNER WITH TEA AND COFFEE, PORTER SERVICE, ADMISSION TO THE BUXTON CRESCENT EXPERIENCE, 2 HOUR BARGE CRUISE, ADMISSION TO RHS GARDEN BRIDGEWATER, ADMISSION TO THE SILK MUSEUM AND PARADISE MILL.



Day 1: Travel to the hotel.

Day 2: After Breakfast we make our way to the town of **Bakewell**, where we will have a tour of **The Buxton Crescent Experience**, discover the story of the renowned water and recent restoration of the crescent building. Afterwards, we head back to the hotel with time to refresh before dinner.

Day 3: In the morning we visit **Wigan Pier**. You can enjoy a friendly and informative barge cruise, enjoying the alternative view of the geography, wildlife and heritage of the industrial Revolutions and environs of Wigan, Leigh and the Douglas Valley. In the afternoon we make our way to the **RHS Garden Bridgewater**, one of the largest gardening projects in Europe, transforming the historic grounds of Worsley New Hall in Salford.

Day 4: Begin the day with admission to the **Silk Museum** and **Paradise Mill** revealing Macclesfield's 300-year story as a global centre for silk production, textiles and design, with a unique collection of machines and historic archives of pattern books and textiles, see how designs were created and transformed onto silk. We then head over to **Knutsford**, the town featured in Elizabeth Gaskell's novel 'Cranford' for time at leisure, before heading back to the hotel for dinner.

Day 5: Return to the Waterside.

PRICE: £530.00 SINGLE SUPPLEMENT: £119.00

SUNDAY 4TH AUGUST 2024

5 DAY TOUR – BRECON BEACONS

4* HOTEL – THE METROPOLE HOTEL



INCLUDED IN COST: PORTER SERVICE ON ARRIVAL, FULL DAY GUIDED TOUR OF THE BLACK & WHITE VILLAGES BEGINNING IN LUDLOW, CRUISE FROM SYMONDS YAT, SINGLE JOURNEY ON RHEIDOL RAILWAY, GUIDED TOUR OF ELAN DAMS WITH A RANGER.

Day 1: Travel to the hotel.

Day 2: Today's excursion begins across the border in **Leominster**, where the guide will be met for a tour of the pretty **Black & White Villages** including medieval **Pembridge** and **Weobley**, the 'Jewel in the Crown' of the trail.

Day 3: A mostly scenic day today. The first stop is the famous book town of **Hay-on-Wye** nestled at the top of the beautiful **Brecon Beacons National Park**. On then to **Symonds Yat** for an enjoyable cruise on the **River Wye** going through this renowned beauty spot in the **Wye Valley**. We then return to the hotel passing **Abergavenny**.

Day 4: Today we have an excursion through the **Cambrian Mountains** with a scenic drive around the **Elan Dams** accompanied by a Ranger. There is time at leisure at the centre before continuing for free time in the seaside resort of **Aberystwyth**. We will then Board the Vale of **Rheidol Steam Railway** for the hour long journey to **Devil's Bridge** before returning to the hotel.

Day 5: Return to the Waterside.

The Metropole Hotel, Llandrindod Wells

Located in the town, extremely close to the main shopping area. The 4* Metropole Hotel offers a mix of contemporary furnishings with Victorian architecture, alongside leisure facilities and an indoor swimming pool, providing an excellent standard of accommodation.

Lift available



PRICE: £549.00 SINGLE SUPPLEMENT: £55.00

SATURDAY 7TH SEPTEMBER 2024

8 DAY TOUR – LAKE MAGGIORE

4* HOTEL – HOTEL MILAN SPERANZA



INCLUDED IN COST: P&O CROSSING DOVER TO CALAIS, OVERNIGHT STAY IN DIJON, BOAT TO BORROMEO ISLAND INCLUDING THE PALACE AND GARDENS, LAKE MAGGIORE EXPRESS TRAIN, THREE LAKE TOUR (MAGGIORE, LUGANO & COMO).

Day 1: Travel with P&O ferries from Dover to Calais making our way to the **Hotel Ibis Dijon Gare** for an overnight stay, arriving before dinner.

Day 2: After breakfast we make an early start to our destination of **Stresa**, welcomed with a 3 course dinner.

Day 3: We take a boat to enjoy a leisurely day visiting the stunning **Borromeo Islands**. We will have entrance to **Borromeo Palace on Isola Bella**, which houses a beautiful stately home and elegant Italianate gardens before continuing by boat to **Isola dei Pescatori** (Fishermen's Island), the only island which is currently inhabited.

Day 4: Today we explore **Lake Orta** and one of northern Italy's best kept secrets its capital, **Orta San Giulio**, which has a delightful medieval centre full of cobbled streets, galleries, local crafts and cafés.

Day 5: Today we enjoy a full day excursion with a scenic journey on the magical **Lake Maggiore Express** by rail and boat, taking in the full beauty of this spectacular region along the way. We start with a rail journey from Stresa to **Domodossola**, at which point we change onto the scenic high level railway, the **Centovalli**, which takes us through the mountains and down to **Locarno**, a bustling town on the Swiss shores of **Lake Maggiore**. After enjoying the fabulous views en route, we have time to relax before taking a boat ride from this Swiss corner of Lake Maggiore back down to Stresa.

Day 6: We enjoy a three lake tour today. First, we head up the scenic west coast of **Lake Maggiore** with a coffee stop in **Locarno**, just over the Swiss border. From here we continue to the stylish city of **Lugano** and enjoy free time for lunch on the shores of this elegant lake. In the afternoon, we return to Italy and arrive on renowned **Lake Como**. There's time to explore the attractive streets of Como itself before we make our way back to Stresa.

Day 7/8: After breakfast, we begin our journey home via an overnight stop in **Dijon**.

PRICE: £1049.00 SINGLE SUPPLEMENT: £199.00

SUNDAY 22ND SEPTEMBER 2024

7 DAY TOUR – KILLARNEY
4* HOTEL – KILLARNEY COURT HOTEL



INCLUDED IN COST: FERRY CROSSING FROM PEMBOKE TO ROSSLARE, OVERNIGHT STAY IN WATERFORD OUTWARD AND WEXFORD ON RETURN, 1 HOUR GUIDED CRUISE, JAUNTING CAR TOUR TO ROSS CASTLE, WELCOME TEA/COFFEE, IRISH THEMED DINNER ON 1 NIGHT

Day 1: We arrive at **Treacy's Hotel Waterford** in time for dinner, for an overnight stay.

Day 2: After breakfast we take in the wonders of Irish Nature as we make our way to the **Killarney Court Hotel**, on arrival we have some time to refresh before sitting down for a traditional Irish themed dinner.

Day 3: We enjoy a scenic drive along the breathtaking **Wild Atlantic Way** en route to the colourful town of **Dingle**. We enjoy the stunning scenery and stop at **Inch Beach**, taking in its 4 miles of beautiful sands and views over **Dingle Bay** and the mountains of **Kerry** which has featured in various famous films. On arrival in Dingle, the charming 'capital' of the Dingle Peninsula, we head down to the main pier where we enjoy the harbour and **Dolphin Cruise**. Afterwards we have free time for lunch and a stroll in the authentic Irish town full of pubs, quaint shops and eateries.

Day 4: We begin our day in style as we experience one of Ireland's most traditional modes of transport, a jaunting car horse and carriage ride. After seeing more of **Killarney** and the beautiful **National Park** from this unique perspective, we then spend the rest of the day at leisure in the town centre, discovering more of the area's famed scenery and history.

Day 5: Today, we experience a stunning drive around the mystical and unspoilt **Ring of Kerry**, one of the most spectacular circular driving routes in Ireland. The drive provides us with an insight into the area's ancient heritage and allows us to marvel at the fantastic views of its stunning scenery. During our journey, we spend time at leisure in the elegant seaside town of **Kenmare**, the jewel in the Ring of Kerry.

Day 6/7: After breakfast we begin our journey home via **Wexford** for an overnight stop with dinner on arrival.

PRICE: £865.00 SINGLE SUPPLEMENT: £149.00

FRIDAY 27TH SEPTEMBER 2024

3 DAY TOUR – LONDON

***4* HOTEL – HOLIDAY INN,
KENSINGTON HIGH STREET***



INCLUDED IN COST: BED & BREAKFAST, GREAT LOCATION HOTEL, RETURN TRAVEL, FREE TIME IN LONDON.

Day 1: Today we make our way to the central London hotel Holiday Inn situated in **Kensington High Street**. We will arrive early to the hotel probably before the allocated check in time, and should your rooms not be available the concierge will hold your bags in a locked room, so you can go in to the town and see the sights, if you are booking a show, we will be arriving in plenty of time for you to book a matinee!

Day 2: After breakfast, you will have free time to explore all London has to offer, including its many tourist attractions, shops, museums, restaurants and theatres.

Day 3: After a hearty breakfast you will have free time. Baggage can be left with the concierge until the coach arrives for departure (the driver will announce the departure time on arrival). We will then make our way back to the waterside area.

Holiday Inn, London Kensington High Street

The stylish hotel is located in a quiet spot close to the shops of Kensington High Street just a few minutes walk from the nearest underground station. Following an extensive multi million pound refurbishment the hotel offers 706 modern guest rooms all equipped with high speed WiFi Internet connection along with a host of other modern amenities and features stylishly and thoughtfully designed, Located in the back of the hotel a stunning private garden awaits you.

Lift available



PRICE: £275.00 SINGLE SUPPLEMENT: £175.00

MONDAY 7TH OCTOBER 2024

5 DAY TOUR – ROMANTIC JOURNEYS OF NORFOLK

4* HOTEL – DUNSTON HALL HOTEL AND RESORT



INCLUDED IN COST: BED AND BREAKFAST, DINNER, USE OF LEISURE FACILITIES, SINGLE JOURNEY WITH BURE VALLEY RAILWAYS LTD, SOUTHERN COMFORT PADDLE STEAMER, MID NORFOLK RAILWAY, ENTRANCE TO SANDRINGHAM HOUSE AND GARDENS.

Day 1: We arrive at our hotel in time for dinner.

Day 2: Our day starts with a visit to the **Bure Valley Railway** with a 45 minute journey by steam train through the picturesque Norfolk countryside to **Wroxham**. On arrival, we disembark and take a leisurely 15 minute stroll to **Wroxham Bridge**, where we have time for lunch. In the afternoon, we embark on a 90 minute circular cruise of the **Norfolk Broads**. We then return to our hotel mid-afternoon.

Day 3: Today we travel to the market town of **Wymondham** to board the Heart of **Norfolk Heritage Railway** for a 11 mile journey to **Dereham**. Sit back as the steam hauled train takes us through the Norfolk countryside. This afternoon, we make our way to **Sandringham**, the much loved country retreat of the Royal Family. The house, set in 24 hectares of stunning gardens, has knowledgeable guides in every room and the museum houses collections of royal vehicles, rare ceramics, photographs and memorabilia. We spend the day exploring the house, gardens, museum and Visitor Centre.

Day 4: This morning we have free time to enjoy the classic Norfolk seaside town of **Great Yarmouth**, known for its long sandy beach. For lunch, we travel to **Norwich**. Having sated our hunger, there is plenty to explore in this medieval city, from the cathedral with its ornate cloisters and the city's imposing gates, which lead to a once Saxon marketplace, the Museum of Norwich and shopping opportunities.

Day 5: After breakfast, we make our way home.

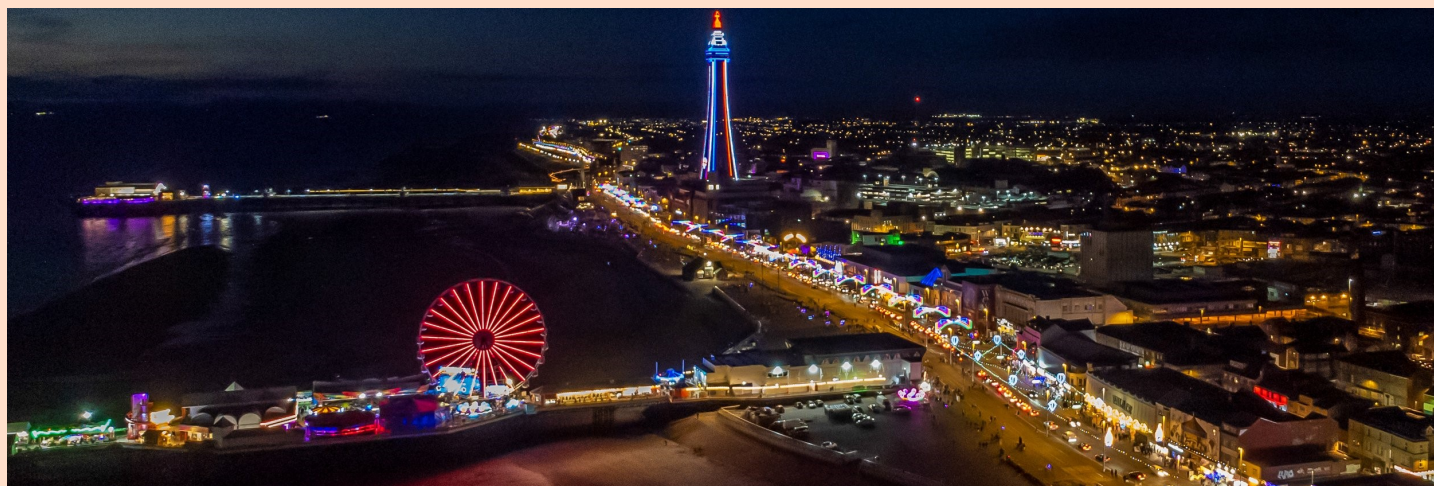


PRICE: £559.00 SINGLE SUPPLEMENT: £120.00

FRIDAY 18TH OCTOBER 2024

4 DAY TOUR – BLACKPOOL

3* HOTEL – THE STRAND HOTEL



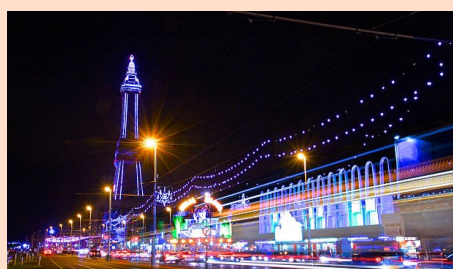
INCLUDED IN COST: RETURN COACH TRAVEL, 3 NIGHTS HALF BOARD, A TOUR OF THE LIGHTS AND A DAY OUT TO THE SEASIDE TOWN OF SOUTHPORT

Day 1: Travel up to our lovely hotel which is ideally situated on **Blackpool's North Promenade**, arguably one of the best positions on Blackpool's seafront. It is a short distance from Blackpool Tower, Winter Gardens, the Town Centre shopping area and the famous Golden Mile and Piers.

Day 2 - 3: With a free day in Blackpool, you will get to Visit the seaside town of **Southport**, with its scenic parks and gardens. You can enjoy the fabulous shopping area and seaside amusements, you can even take a stroll down the UK's oldest iron pier.

As well as the miles of traditional festoons and tableaux along the Promenade, there are now extraordinary 3D projection shows on the front of the Blackpool Tower building every night during Illumination's season... No wonder it's Commonly known as the greatest free light show on Earth! On one evening you will board the coach to see the whole light show as you're driven past the famous projections enabling you to experience a great view of the show.

Day 4: Return to the Waterside.



PRICE: £325.00 SINGLE SUPPLEMENT: £POA

MONDAY 28TH OCTOBER 2024

**5 DAY TOUR – LAKE DISTRICT
TURKEY AND TINSEL**

4* HOTEL – THE GRANGE HOTEL, CUMBRIA



INCLUDED IN COST: TEA/COFFEE ON ARRIVAL, PORTER SERVICE, 1 HOUR TOUR AND TASTING AT THE LAKES DISTILLERY COMPANY, SINGLE JOURNEY ON LAKESIDE & HAVERTHWAITE RAILWAY, WINDERMERE LAKE CRUISE, ULLSWATER LAKE CRUISE.

The Grange Hotel

This luxury four-star hotel is located on the idyllic southern fringe of the beautiful English Lake District. The Grange Hotel enjoys an unrivalled position in the pretty little coastal town of Grange-over-Sands. This lovely setting, with its breathtaking panoramic bay views, is only fifteen miles from Lake Windermere, and provides an ideal gateway to the awe-inspiring majesty of the Lake District National Park.

Lift available



Day 1: Travel to the hotel in Cumbria.

Day 2: Take a scenic drive past Lake Windermere, Thirlmere Reservoir then Bassenthwaite Lake to **The Lakes Distillery** where a tour and tasting of their own whisky, gin or vodka awaits. Depart for time at leisure in **Keswick**, which is surrounded by some of the area's highest and most beautiful peaks. In the afternoon, there is free time in **Grasmere**.

Day 3: A leisurely morning beginning with a short heritage rail journey from **Haverthwaite** to **Lakeside**. No visit to the Lake District would be complete without a cruise, and it is from here you will sail across **Lake Windermere** to **Bowness**. After disembarking, explore this popular holiday village at leisure. There are cafes, restaurants, shops and places to visit, such as the World of Beatrix Potter attraction.

Day 4: This morning, head north towards **Lake Ullswater** for another relaxing cruise. On then to the Cumbrian town of **Penrith**, rich in history and hub of the **Eden Valley**. This afternoon, spend time in **Ambleside** and see **Waterhead**, where the sweeping views across Lake Windermere and fells cannot be missed.

Day 5: Return to the Waterside.

PRICE: £575.00 SINGLE SUPPLEMENT: £POA

MONDAY 4TH NOVEMBER 2024

**5 DAY TOUR – PAIGNTON TURKEY
AND TINSEL**

3* HOTEL – MARINE HOTEL



INCLUDED IN COST: MINCE PIE WITH TEA/COFFEE OR MULLED WINE ON ARRIVAL, 5 COURSE CHRISTMAS DINNER ON TWO NIGHTS, PRESENT FROM SANTA AND NIGHTLY ENTERTAINMENT. PORTER SERVICE IN BOTH DIRECTIONS.

Day 1: You will arrive at the hotel ready for the first night which is 'Christmas Eve'. You will be greeted upon arrival with a welcoming cup of tea, coffee or mulled wine and a nice mince pie whilst the nimble elves deliver your luggage directly to your room. There will be a welcome speech which will tell you all the useful pieces of information for your stay! Coffee will be ready in the lounge for you to enjoy after dinner. Your evening's entertainment will be in the lounge from 8:30pm.

Day 2: After a comfortable 1st night's sleep it's time for day 2 which is 'Christmas Day!'. After a hearty breakfast your driver will whisk you out for the day. In the evening you will enjoy a sumptuous 5-course dinner followed by coffee in the lounge, you will also receive a visit from Santa with a present for everyone (those on the good list that is!) Following dinner, enter the lounge for a Christmas evening's entertainment from 8:30pm.

Day 3: Today you will experience 'Boxing Day'. Included on today's dinner menu will be a traditional turkey soup! Once again, you will have an evening of entertainment in the lounge from 8:30pm.

Day 4: It's 'New Years Eve'. The final evening of entertainment will be held from 8:30pm in the lounge.

Day 5: Return to the Waterside, the elves will collect your luggage and deliver it to the coach.



The Marine Hotel

Situated on a level position, directly opposite Paignton Seafront and a short walk to the town centre. You couldn't ask for a better location on the English Riviera.

Lift available

PRICE: £469.00 SINGLE SUPPLEMENT: £POA

NOVEMBER 2024

DISNEY'S ENCHANTED CHRISTMAS

DETAILS TO BE CONFIRMED



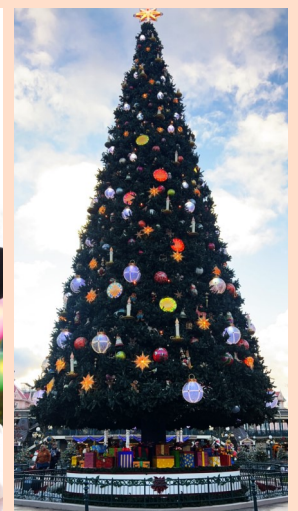
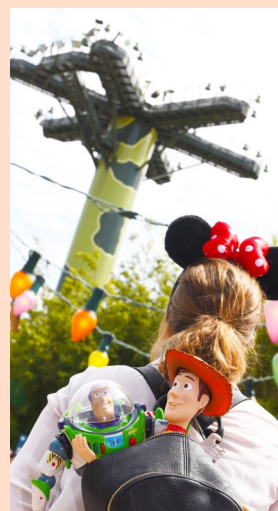
INCLUDED IN COST: ENTRANCE TO PARK, RETURN TRAVEL, FREE HOTEL SHUTTLE BUS TO AND FROM THE PARK.

Day 1: Travel to your hotel. We will get there in time to spend the rest of the afternoon and evening in the park immersing yourself within the Disney and Christmas magic.

Day 2-3: With extra magic time allowing you early access into both parks you will have two full days to enjoy both magically transformed parks. Be welcomed by Mickey and Minnie and let your imagination take flight across five incredible lands filled with classic attractions, shows and wonderful parades with all your favourite characters. Rub shoulders with swashbuckling pirates in Frontier Land, zoom through space and time in Discovery Land, and look on in awe at the unforgettable firework and light displays over the iconic Sleeping Beauty Castle. You can also discover the secrets behind the most magical scenes of Disney films and television in the Walt Disney ©Studios Park. Taking in Toon Studio, you will get an incredible look into how the animation is created and then head over to the Backlot and find 5 production zones bursting with thrill rides and characters to make your dreams come true.

Also enjoy all the spectacular Christmas decorations, Christmas parades, shows such as 'Let's Sing Christmas' and the giant 78ft Christmas tree during the Enchanted Christmas Season!

Day 4: Spend the morning in the park and then begin your return back to the Waterside at lunchtime.



PRICE: £POA SINGLE SUPPLEMENT: £POA

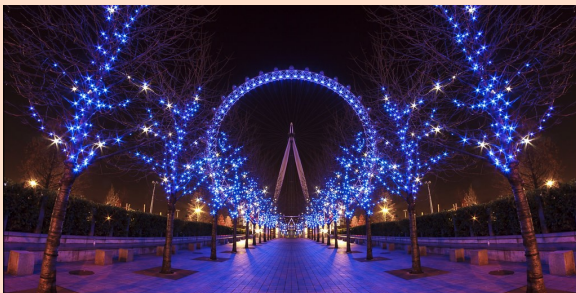
FRIDAY 22ND NOVEMBER 2024

3 DAY TOUR – LONDON

***4* HOTEL – HOLIDAY INN,
KENSINGTON HIGH STREET***



INCLUDED IN COST: BED & BREAKFAST, GREAT LOCATION HOTEL, RETURN TRAVEL, FREE TIME IN LONDON.



Holiday Inn, London Kensington High Street

The stylish hotel is located in a quiet spot close to the shops of Kensington High Street just a few minutes walk from the nearest underground station. Following an extensive multi million pound refurbishment the hotel offers 706 modern guest rooms all equipped with high speed WiFi Internet connection along with a host of other modern amenities and features stylishly and thoughtfully designed. Located in the back of the hotel a stunning private garden awaits you.

Lift available

Day 1: Today we make our way to the central London hotel Holiday Inn situated in **Kensington High Street**. We will arrive early to the hotel probably before the allocated check in time, and should your room not be available the concierge will hold your bags in a locked room, so you can go into the town and absorb the feel of Christmas, if you are booking a show, we will be arriving in plenty of time for you to book a matinee if you choose!

Day 2: After breakfast, you will have free time to explore all London has to offer, including its many Christmas decorations, shops, museums, restaurants and theatres.

Day 3: After a hearty breakfast you will have free time. Baggage can be left with the concierge until the coach arrives for departure (the driver will announce the departure time on arrival). We will then make our way back to the waterside area.



PRICE: £335.00 SINGLE SUPPLEMENT: £225.00

FRIDAY 29TH NOVEMBER 2024

**4 DAY TOUR – VALKENBURG
CHRISTMAS MARKET**

4* HOTEL – SCHAEPKENS VAN ST FIJT



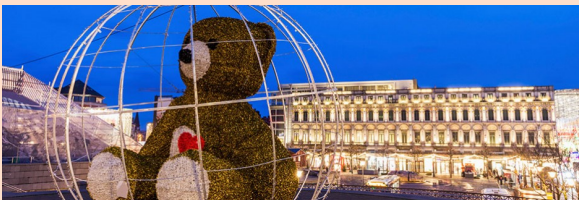
INCLUDED IN COST: FERRY CROSSING DOVER TO CALAIS WITH RETURN, BED AND BREAKFAST, DINNER, TEA/COFFEE AFTER DINNER, LIVE MUSICAL ENTERTAINMENT ON 2 NIGHTS, A VISIT TO MONSCHAU AND LIÈGE CHRISTMAS MARKET.

Day 1: We arrive at our hotel in time for dinner.

Day 2: This morning we visit **Liège**, home of the largest and oldest Christmas market in Belgium. After free time for lunch, we visit **Drielandpunt** ('three country point'), the tripoint between Germany, Belgium and the Netherlands, before continuing to **Monschau**, where we can enjoy the festivities of the Christmas market.

Day 3: We spend today in **Valkenburg**, where we explore the Castle Ruins and Velvet Cave, a network of tunnels and passageways beneath the ruins. We also browse the wonderful Christmas markets, including the **Christmas Market Caves**, with festive stalls and twinkling lights transforming the underground corridors into a magical Christmas village.

Day 4: After breakfast, we make our way home.



Schaepkens van St Fijt

In the lively and picturesque Valkenburg aan de Geul, the attractive hotel Schaepkens van St Fijt lies just a few hundred meters from the town centre. A cozy family hotel with good cuisine. Whether you want to enjoy the peace or are more active, everything is possible in the gully town. In addition to the beautiful walking and cycling areas on offer, there is more than enough activities for everyone.

PRICE: £515.00 SINGLE SUPPLEMENT: £145.00

TUESDAY 3RD DECEMBER 2024

3 DAY TOUR – THURSFORD

4* HOTEL – WENSUM VALLEY HOTEL, NORFOLK



INCLUDED IN COST: 2 NIGHTS HALF BOARD, ENTRANCE INTO THURSFORD CHRISTMAS SPECTACULAR SHOW, WELCOME TEA AND COFFEE ON ARRIVAL AND AFTER DINNER.

★ THURSFORD CHRISTMAS SPECTACULAR ★

This three-hour show delivers an extravaganza of non-stop singing, dancing, music, humour and variety. It's a fast-moving celebration of the festive season featuring an eclectic mix of both seasonal and much-loved chart toppers being performed alongside traditional carols. An extravaganza you will want to return to year upon year.



Day 1: Leaving the Waterside we travel up to our hotel, **The Wensum Valley Hotel, Golf & Country Club, Norfolk** where you can enjoy complimentary use of the leisure club facilities, including the fully equipped gym, swimming pool, sauna, steam room and spa bath whilst also making use of the free Wi-Fi provided throughout the hotel.

Day 2: We pay a morning visit to the most complete medieval city in the United Kingdom – **Norwich**, before heading back for lunch at the hotel. This will be in place of the evening meal in the half board package as we have requested evening show tickets for the **Thursford Christmas Spectacular**. We will take you to **Fakenham** in the afternoon so you can have a look around the various stalls, engines and fairground (rides will incur a charge not included), and a chance to grab a bite to eat before the show. After the fantastic evening of entertainment, our coach will be there to transfer you back to the hotel.

Day 3: We depart, returning to the Waterside.

PRICE: £340.00 SINGLE SUPPLEMENT: £89.00

SUNDAY 8TH DECEMBER 2024

4 DAY TOUR – LILLE CHRISTMAS MARKET

4* HOTEL – NOVOTEL LILLE CENTRE GARES



INCLUDED IN COST: P&O CROSSING DOVER TO CALAIS, WELCOME SOFT DRINK ON ARRIVAL, BED AND BREAKFAST, DINNER, TEA AND COFFEE INCLUDED AFTER DINNER, A TRIP TO ARRAS CHRISTMAS MARKET AND FREE TIME IN LILLE.

Day 1: We depart the waterside area and embark to Dover for the crossing to Calais. On arrival to the hotel you will be welcomed with a soft drink and will have time to settle into your room and refresh before a 3-course dinner is served with tea/coffee.

Day 2: After breakfast we will travel to the beautiful **Christmas Market of Arras**, walking around this Christmas Market is a bit like being inside a giant snow globe! The cabins form an enchanting little town, carpeted in red and surrounded by superb buildings with Flemish Baroque gables. Illuminations in their thousands, Christmas trees in their hundreds, amazing rides and fairground attractions. We will return to the hotel in time for dinner.

Day 3: Today is your free day to enjoy the wonders of **Lille** and the Christmas Market. In the heart of winter, Lille sparkles and glows with joie de vivre! On **Place Rihour**, there are more than 80 chalets teamed with gift ideas, nativity figurines, Christmas decorations and festive food. You can also find regional specialities here including products from Native America and arts and crafts from Russia, Poland and Québec.

Day 4: Return to the Waterside

Novotel Lille Centre Gares

The hotel enjoys a privileged location just outside the centre of Vieux-Lille. A 3-minute walk from the Lille Flandres railway station and 10 minutes from Lille Europe station. Treat yourself to a shopping spree at Euralille, succumb to the charms of La Grand-Place and La Vieille Bourse and sample the delicacies of Picardy nearby. Ideally situated for attending a concert or event, we are only 4 minutes by foot from the Grand Palais and the Zénith.



PRICE: £450.00 SINGLE SUPPLEMENT: £60.00

MONDAY 23RD DECEMBER 2024



5 DAY TOUR – CHRISTMAS IN STRATFORD UPON AVON



4* HOTEL – STRATFORD MANOR HOTEL AND SPA



INCLUDED IN COST: WELCOME CREAM TEA ON ARRIVAL, PORTARAGE, TEA/COFFEE AFTER ALL MEALS, FREE USE OF ALL FACILITIES, TRADITIONAL CHRISTMAS LUNCH, OPTION TO ATTEND MIDNIGHT MASS WITH HOT CHOCOLATE AND MINCE PIES ON RETURN.



The Stratford Manor Hotel and Spa

The family-friendly hotel in the heart of England. Stratford Manor is superbly placed for taking in world-famous local attractions like Shakespeare's Birthplace and Warwick Castle.

Day 1: We arrive at the hotel in time for a welcome afternoon tea. Have time to refresh and get ready for an evening of food and in house entertainment.

Day 2: After breakfast you will have free time in **Stratford** for any last-minute Christmas shopping and a spot of lunch perhaps, returning to the hotel in the afternoon with Mince pies and tea/coffee whilst getting ready for Christmas Eve. The evening meal will be a 3 choice 3-course menu. You will have the opportunity to attend midnight mass with hot chocolate and mince pies waiting for you on return.

Day 3: It's Christmas Day! Breakfast will be served and then you will meet for a pre lunch glass of fizz to prepare for the Christmas feast. You will be served a traditional Christmas day lunch with all the trimmings. There is time to hear the Kings Speech and have tea/coffee and Christmas cake in the afternoon. Finally, there is a buffet style dinner in the evening to round the day off nicely.

Day 4: After Breakfast, there will be a mystery tour to blow away those cobwebs, we will stop somewhere for lunch and then will head back to the hotel for more mince pies and tea/coffee! For the final evening, there will be a goodbye dinner as we sit down to a 3 course menu with 3 choices and enjoy complimentary tea/coffee afterwards.

Day 5: Return to the Waterside.



PRICE: £730.00 SINGLE SUPPLEMENT: £150.00

MONDAY 30TH DECEMBER 2024

**4 DAY TOUR – NEW YEARS EVE IN
BOURNEMOUTH**

4* HOTEL – THE OCEAN BEACH HOTEL



INCLUDED IN COST: BED AND BREAKFAST, DINNER, PORTERAGE ON ARRIVAL AND DEPARTURE, CANDLELIT DINNER, LIVE ENTERTAINMENT, TEA/COFFEE AFTER ALL MEALS, FREE USE OF HEATED POOL AND SAUNA, A HIGHLAND PIPER TO MAKE AN APPEARANCE.

Day 1: We will make our way to **Bournemouth** in time to enjoy the delights this beautiful town has to offer, stopping in **Christchurch** for lunch and arriving at the hotel for approx. 3pm. Once settled in your room it's time to relax and prepare for a candlelit dinner and live entertainment in the evening.

Day 2: After Breakfast, you will have free time to visit the wonders of Bournemouth's bustling town centre enjoying its many features including the high street, Victorian arcades, department stores, and independent retailers. Commercial Road and Old Christchurch Road are where you will find most of the high street names, but don't miss the bohemian Triangle area, Lansdowne's buzzing business hub, and the upmarket Westover Road!

Return to the hotel, and prepare for the New Years Eve Gala!
A 3 course Gala dinner will be served, and a highland piper will play during the evening with live music seeing you through to bring in 2025!

Day 3: A New Years Day brunch will be served between 8.30–11am. Afterwards, we will treat you to a refreshing mystery tour and then return to the hotel for a candlelit dinner and live entertainment.

Day 4: Return to Waterside.

The Ocean Beach Hotel

Located on Bournemouth's East Cliff, opposite the beach and a 10-15 minute walk from the town centre. The hotel with 64 bright and modern bedrooms are decorated in a rustic beach style, and are equipped with a TV, hairdryer and tea/coffee making facilities. Dining options include The Atlantic Restaurant and the Italian Café as well as a large outdoor sun terrace and an on-site spa.



PRICE: £525.00 SINGLE SUPPLEMENT: £POA

BCH TRADING CHARTER (AND BOOKING CONDITIONS)

PLEASE BE SURE TO READ FULL TERMS AND CONDITIONS

1. Financial Protection:

- Your contract is with **Hythe and Waterside Coaches Limited** trading as **Waterside Tours of 1a High Street, Hythe, Southampton SO45 6AG.**
- When you book a holiday with us, the money you pay us for the booking will be protected by the Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at <https://www.abtot.com/bch-abtot-members-directory/>. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. "Hythe and Waterside Coaches Limited" will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. Booking and Payment:

- When a booking is made, the 'lead name' on the booking guarantees that they are 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the precontract information. A binding agreement will come into existence between us when we dispatch the invoice to the 'lead name'. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.
- Single occupancy of rooms when available, may be subject to a supplementary charge, and these will be shown in the brochure or advised when booking. This charge is made by the individual hotels, and does not always guarantee a double or twin room for sole use.
- A non refundable deposit of £50.00 per person is required to secure your booking.
- The balance of the price of your holiday must be paid at least **8 weeks** before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below.

3. Brochure Accuracy:

- Although Waterside Tours make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice

4. Our Pricing Policy:

- Hythe and Waterside Coaches Limited endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable.
- Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel, we must receive written notice within 20 days of the date of the surcharge invoice.

5. If You Change Your Booking:

- If, after confirmation has been issued, you wish to change to another holiday, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 8 weeks before departure. This must be accompanied by payment of £25.00 to cover administration costs, plus costs we incur in making the amendments. Alterations may not be able to be made within 8 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in the paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. Transferring your booking:

→ You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. . This transfer will cost £25.00 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment. This is in addition to (and does not affect) the separate responsibility of the transferee to us.

7. If you need to cancel your holiday:

→ You or any member of your party may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office where you made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received.

→ A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, entrance tickets, hotel accommodation etc have been bought on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

PLEASE NOTE CANCELLATION CHARGES BELOW:

Period before departure within which written cancellation of package price is received	Amount of cancellation charge as a % of total package
More than 56 days	Deposit Only
55 - 49 days	30% or deposit if greater
48 – 22 days	50%
21 – 8 days	70%
7 – 3 days	90%
Under 3 Days or later voluntary termination during package	100%

8. Alterations To Your Holiday By Us:

→ We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either: accept the new arrangements offered by us; or accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or cancel your holiday with us and receive a full refund of all monies. Either way, we will pay you compensation, using the Compensation table shown on our website <http://www.watersidetours.co.uk/terms.html>.

→ Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at <https://www.gov.uk/browse/abroad/travel-abroad> prior to travel.

→ All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 2 weeks before the scheduled departure date. (Except where you have failed to pay the final balance or because of force majeure) (force majeure means an event beyond our control).

9. Our Responsibility to you:

- We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.
- If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party)

10. If You Have a Complaint:

- If for any reason you have a problem during your holiday, please inform your Driver/Tour representative or the relevant resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday report form which can be obtained from your driver, which you should keep. Our contact number, for unresolved complaints will be our office number on 023 8084 4788 (open in office hours).
- If you remain dissatisfied, please follow this up within 10 days of your return home by writing to Waterside Tours, giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our tour representative whilst in resort and obtain a written report form. If you fail to follow procedure, we cannot accept responsibility, as we have been deprived of the opportunity to investigate and rectify the problem. Should your complaint not be resolved and you wish to pursue the complaint further, BCH ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at **ABTOT 69 Leadenhall Street London EC3A 2BG**.

11. Our Coaches:

- We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.
- Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. Hotel Facilities:

- Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. Health and Safety:

- In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".
- Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than 3 hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke and heart of lung disease or if you have had major surgery in the past three months.

- We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.
- NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

14. Travel Documents, Itineraries, Pick-Up Points and Passports:

- For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 <https://www.gov.uk/browse/abroad/passports>.
- In relation to holidays in the European Union or a requirement to travel through an EU Member State, you are responsible to ensure that you have any necessary entry documents as required by the EU. We cannot accept any liability for the consequences of your failure to do so.
- You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. "Hythe and Waterside Coaches Limited" reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.
- Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. Special Requests:

- All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact **023 8084 4788**. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. Passengers with Disabilities:

- We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.
- You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. Passenger Behaviour:

- We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

18. Travel Insurance:

→ We strongly advise that you take out personal travel insurance for the trip. We do not sell travel insurance direct but can provide details for Towergate Travel as it provides travel insurance quotes for coach holidays. You may use an alternative insurer, but you must advise us. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24-hour contact number.

19. Luggage:

→ Please restrict your luggage to a suitcase weighing no more than 18kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. General Data Protection Regulations:

→ We comply with the GDPR 2018 Regulations, our data controller is in house at Waterside Tours and our data protection policy can be found at <http://www.watersidetours.co.uk/privacy.html>.

21. Emergency Contact:

→ Our emergency contact details are:
Tel: **07867528885**
Email: **enquiries@watersidetours.co.uk**

This brochure was printed in the UK by Group Two Creative Associates in November 2023



Pop into our office
and say hello!

1A The High Street,
Hythe, Southampton,
SO45 6AG

THE DRIVERS

JACKIE
Director



LEE



WAYNE



HOWARD



TERRY





WATERSIDE TOURS

**1A The High Street,
Hythe, Southampton, SO45 6AG**

Phone: 02380 844788

Email: enquiries@watersidetours.co.uk

Check out our website and social media for the latest updates on our holidays and day trips:

www.watersidetours.co.uk

 : **Waterside Tours**

 : **Waterside_Tours**

Established in 1982 and based in the New Forest area, Waterside Tours offers a wide and varied selection of UK and Continental coaching tours. Our local, friendly and efficient staff members are standing by to help you in every way they can to ensure your experience with Waterside Tours is all that you expected and more.

